

WHO WE ARE

OVERVIEW

See things clearly in a complex world

OSC is a leading provider of compliance-driven tracking technology and insurance products and services for lenders, mortgage servicers, finance companies, and property investors. Coupled with advanced call center, document processing and programming capabilities—and rigorous security and governance practices—OSC delivers fully integrated property insurance programs to some of the largest lenders and clients in the country.

Risk management specialists serving:



Banks



**Credit
Unions**



**Community
Banks**



**Mortgage
Servicers**



**Auto
Finance**



**Finance
Companies**



**Property
Investors**



**Insurance
Agents**

What we do

Our diverse services can be tailored to suit the needs of clients large and small.

Compliance

At the core of all we do is a strict adherence to compliance best practices, rigorous security on and off-line, quality-control measures, and multifaceted corporate governance checks and balances. OSC also champions compliance thought leadership through regular client bulletins, newsletters and a highly regarded invite-only compliance conference.

Tracking

Our proprietary IrisX tracking system allows for real-time insurance monitoring, regulatory-adherent communications and on-demand or automated lender-placed insurance purchasing. It can be integrated with other financial industry software platforms and handles all types of loans and collateral from traditional, escrow, and reverse home mortgages to commercial, auto, investor portfolios, and equipment.

Outsourcing

OSC can streamline and automate the routine activities that take you and your team away from core business-building priorities. From advanced call center capabilities to progressive mailroom management disciplines, to harnessing information collected across databases and electronic data processing solutions, we can save you time and money without sacrificing customer care.

Insurance

As a part of Steamboat Group, we offer truly competitive lender-placed insurance and related industry risk management solutions from a variety of international, top-rated carriers who specialize in this space. Our capabilities extend beyond insuring property, auto, and equipment assets to varied business operations and professional exposures unique to this field.

*Night and day, we passionately
protect our partners from undue
risks by delivering informed insights
and measurable results.*