

# LOSS DRAFT DISCOVERY QUESTIONNAIRE



Thank you for your interest in our Loss Drafts services. We'd love to help you get started, but before we dive in, please provide some initial information so we can get to know you and understand your needs a little better. Please complete the following form and return to the email address provided below.

First Name \_\_\_\_\_ Last Name \_\_\_\_\_

Email Address \_\_\_\_\_ Phone \_\_\_\_\_

Company Name \_\_\_\_\_

1. What is your volume of loans? \_\_\_\_\_

a. Volume of First Liens \_\_\_\_\_ b. Volume of Second Liens \_\_\_\_\_

2. What is your current volume of open claims? \_\_\_\_\_

3. What investors do you currently have? (ie. FNMA, FHLMC, GNMA, etc.)  
\_\_\_\_\_  
\_\_\_\_\_

4. What operating system do you use? (ie. BlackKnight, LSAMS, LoanServ, etc.)  
\_\_\_\_\_

5. What is your quick endorse threshold? \_\_\_\_\_

6. Do you currently have a standard letter set of Loss Draft Letters?  Yes  No

7. Do you currently have a separate phone number for loss drafts?  Yes  No

8. Do you currently have a separate fax number for loss drafts?  Yes  No

9. Do you currently have a separate email for loss drafts?  Yes  No

10. Are specialty claims handled as a monitored claim?  Yes  No

11. Do you have separate requirements for specialty claims?  Yes  No

If yes please list those requirements: \_\_\_\_\_

12. Are defaulted loans handled as monitored claims?  Yes  No

13. Is IORE set to auto calculate and pay?  Yes  No

Send to Vicki (Nowak) Koglmeier, Senior Manager of Loss Drafts: [vnowak@oscis.com](mailto:vnowak@oscis.com)

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