OSC
INSURANCE SERVICES

ILLUMINATING RESULTS

OPTIMIZATION

HYBRID APPROACH

Leverage the optimal mix of outsourced solutions

No two clients have the same internal structure and scalable resources. With this in mind, OSC offers an easily customizable blend of outsourced solutions to help you seamlessly serve your customers. With these services comes consistent and transparent reporting that gives you the operational insights necessary to drive your business forward. Our best practices have–and will continue to be–applied to each and every client we serve to benefit all.

Pick your pathway

There are many features and benefits of our IrisX technology platform that help you track and manage insurance solutions for varied risks. In addition, we have the teams, technology and space to optimally support you with diverse outsourced capabilities to streamline your operations.
Some of our core capabilities include:

TRACKED

___ Fully-Tracked Portfolios ___ Partially-Tracked Portfolios

DATA CAPTURE:

___ Existing insurance document processing workload management
___ Facilitate ongoing insurance document processing
- ___ EDI 3rd party sources, entry/reconcile
- ___ Inbound mail (designated POB), OCR/entry/reconcile
- ___ Inbound & Outbound calls via U.S. Based Centers, entry/reconcile
- ___ Bilingual support needs

PRIVATE FLOOD POLICY DETERMINATION:

___ Assess against NFIP standards

LOSS DRAFT SERVICES:

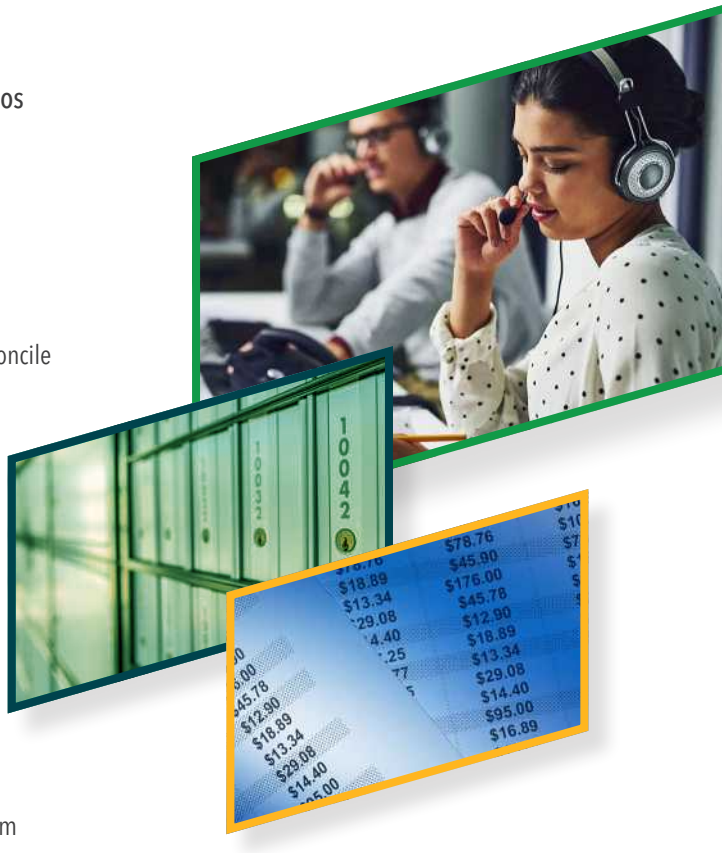
___ Integrated service/customer support

ESCROW PAYMENT PROCESSING:

___ We process bills (POB) and **you** disperse checks
___ We process bills (POB) and **we** disperse checks

SYSTEMS

___ Bi-directional interfacing of transactions with your servicing system



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STEAMBOAT GROUP