LOSS DRAFT DISCOVERY QUESTIONNAIRE

OSC
INSURANCE SERVICES

Thank you for your interest in our Loss Drafts services. We'd love to help you get started, but before we dive in, please provide some initial information so we can get to know you and understand your needs a little better. Please complete the following form and return to the email address provided below.

First Name _____ Last Name _____

Email Address _____ Phone _____

Company Name _____

1. What is your volume of loans? _____

   a. Volume of First Liens _____ b. Volume of Second Liens _____

2. What is your current volume of open claims? _____

3. What investors do you currently have? (ie. FNMA, FHLMC, GNMA, etc.)

   _____

   _____

4. What operating system do you use? (ie. BlackKnight, LSAMS, LoanServ, etc.)

   _____

5. What is your quick endorse threshold? _____

6. Do you currently have a standard letter set of Loss Draft Letters? ☐ Yes ☐ No

7. Do you currently have a separate phone number for loss drafts? ☐ Yes ☐ No

8. Do you currently have a separate fax number for loss drafts? ☐ Yes ☐ No

9. Do you currently have a separate email for loss drafts? ☐ Yes ☐ No

10. Are specialty claims handled as a monitored claim? ☐ Yes ☐ No

11. Do you have separate requirements for specialty claims? ☐ Yes ☐ No

    If yes please list those requirements: _____

12. Are defaulted loans handled as monitored claims? ☐ Yes ☐ No

13. Is IORE set to auto calculate and pay? ☐ Yes ☐ No

Send to Vicki (Nowak) Koglmeier, Senior Manager of Loss Drafts: vnowak@oscis.com Office: 678.433.6053 Cell: 716.601.9329

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CA Insurance Lic. #0D15178
11/29/2023

STEAMBOAT GROUP